

# LEADERSHIP + TRUST

FRIDAY 16 OCTOBER 2020

ONLINE AND IN-PERSON  
HOBART CBD

Inspiration.  
Connection.  
Hope.



Gain ideas  
to elevate,  
enliven and  
enlist trust.



A timely  
opportunity to  
connect and  
converse.



13+ world-class  
speakers, not to  
be missed.

# Trust is essential to good leadership.

**A ONE DAY SYMPOSIUM**  
DESIGNED TO INSPIRE  
GREATER LEADERSHIP

**According to some measures, trust in leaders, in governments and in organisations are at record highs. In other situations, trust is freefalling. Can we make the recent rise in trust last as well as honestly address the fears that undermine trust?**

How do we elevate, enliven and enlist trust for a better future?

Join Tasmanian Leaders for our exciting 2020 Symposium to explore how trust can inspire you to greater leadership and help you to:

- Improve teamwork and collaboration.
- Boost morale, innovation and loyalty.
- Create trustworthy processes.
- Drive innovative solutions.

## INNOVATION

Tasmanian Leaders Symposium Leadership + Trust comes to you in-person and online this year, in a hybrid format allowing us to connect with global thought leaders and local experts at the same time.

With an unrivalled record for delivering outstanding leadership events in Tasmania, Tasmanian Leaders latest Symposium is **THE** event for leaders at every level.



*Tasmanian Leaders is supported by the Tasmanian Government through the Department of State Growth.*

## YOUR INVESTMENT

### IN-PERSON

- \$198** Gold Network Members
- \$298** Silver Network Members
- \$398** All other tickets

### ONLINE

- FREE** Gold Network Members
- \$59** Silver Network Members
- \$129** All other tickets

## THE PROGRAM

Tasmanian Leaders has designed a thought provoking program for Leadership + Trust featuring:

- Internationally-renowned guest speakers.
- Distinguished Tasmanian and Australian experts.
- Panel discussions, round tables and interviews.
- Networking with other leaders.

Hear from world-renowned American writer, activist and critical thinker Parker J. Palmer alongside former Tasmanian of the year Rosalie Martin.

Learn from Australian hero Shane Fitzsimmons, who shot to prominence during last year's New South Wales bushfires and Dean Parkin who co-facilitated the process that has arrived at the Uluru Statement from the Heart. With a host of other in-demand speakers including Joanna Giannes and Steven Curnin, Leadership + Trust is an event not to be missed.

## BONUS

In-person attendees to Leadership + Trust will receive an extra 3.5 hour workshop the day before with either leadership and development coach Greg Jemsek, or change and organisational specialist, Suellen Taylor.

## REGISTRATIONS

To reserve your place please visit [bit.ly/3bTPJzU](https://bit.ly/3bTPJzU), email [info@tasmanianleaders.org.au](mailto:info@tasmanianleaders.org.au) or call +61 3 6777 2781.

## TERMS AND CONDITIONS

Terms and conditions can be viewed at [www.tasmanianleaders.org.au/event-terms-and-conditions](http://www.tasmanianleaders.org.au/event-terms-and-conditions).

## WHO'S IT FOR?

Tasmanian Leaders Leadership + Trust is for:

- Public sector professionals
- Not-for-profit employees
- Executives and managers
- Entrepreneurs
- Small to medium business owners
- Change agents
- Educators, trainers and coaches
- HR professionals
- Everyone working for a brighter future.

## WHY GO?

Organisations with high levels of trust thrive. Trust boosts efficiency, accelerates results, fosters happier employees, attracts the best staff and makes you the kind of leader people want to follow.

## WHEN & WHERE

### SYMPOSIUM

**Friday 16 October 2020**

Online: 8.30 am – 5.00 pm

In-person: 8.30 am – 5.00 pm

Followed by informal networking  
Hotel Grand Chancellor, Hobart

### BONUS WORKSHOP

**Thursday 15 October 2020**

1.00 pm – 5.00 pm

For in-person ticket holders only  
Hotel Grand Chancellor, Hobart

## YOUR CHOICE

**One Symposium. Two ways to be part of it. In-person and online: it's your choice!** Both promise a powerful and personalised experience. But remember – in-person tickets are limited so book early!

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## THURSDAY 15 OCTOBER

Optional sessions for our in-person delegates

<b>1.00 – 1.30</b>	TEA AND COFFEE	Hotel Grand Chancellor – Chancellor Room 6	
<b>1.30 – 5.00</b>	<b>Leadership in the era of fake news</b>	A facilitated discussion exploring how the rise of autocratic regimes lead us to believe everything and nothing, and to think that everything is possible and nothing is true. What's the right leadership response to this dystopian vision?	<b>Greg Jemsek, Leadership and Development Coach</b> 
	<b>Trust in a high change environment</b>	Ever heard anyone say "Trust Me"? Asking for people's trust is not enough on its own - especially when so much is changing. In this interactive session we'll explore the fundamentals of trust and workshop how as leaders what we do can get us closer to, or further away, from creating an environment of trust; in ourselves, our people and our customers.	<b>Suellen Taylor, Change and Organisational Specialist</b> 
<b>5.30</b>	INFORMAL DINNER AT HOTEL GRAND CHANCELLOR	An informal opportunity to connect prior to the official. Bookings to be completed separately to conference registration.	

## FRIDAY 16 OCTOBER

<b>8.30 – 8.45</b>	TEA AND COFFEE	Hotel Grand Chancellor – Mezzanine	
<b>8.45 – 8.50</b>	<b>Conference Open</b>	A chance to draw breath and settle in the for the official opening of the 2020 Leadership + Trust Symposium with our MC	<b>Ros Cardinal, Managing Director, Shaping Change</b> 
<b>8.50 – 9.00</b>	<b>Welcome to Country</b>	Acknowledge the traditional custodians and cultural significance of the lands on which we will be meeting.	<b>Alan Radford, Senior Consultant, Speedfox Consulting</b> 
<b>9.00 – 9.10</b>	<b>Setting the scene</b>	A warm welcome on behalf of Tasmanian Leaders and overview of the day's agenda.	<b>Angela Driver, General Manager, Tasmanian Leaders</b> 
<b>9.10 – 10.10</b>	<b>Courage to lead</b>	Citizens' trust of major institutions and political leaders is at rock-bottom in the US... but there are definable and nameable activities that allow us to build relational trust. This conversation will begin with a truthful look at what is, wend through betrayal, unhealed wounds, evidence surrounding trust, and arrive at individual, practical responses that open hope and courage.	<b>Parker J. Palmer, Founder and Senior Partner Emeritus of the Centre for Courage &amp; Renewal</b> 
			<b>Rosalie Martin, 2017 Tasmanian of the Year</b> 
<b>10.10 – 10.30</b>	<b>Q. What's our personal relationship to trust?</b>	Our first breakout conversation will focus on our personal relationship to trust.	<b>SMALL GROUP DISCUSSION:</b> <b>Polly McGee, Director, Pilot Light</b> 

10.30 – 11.00	MORNING TEA	Hotel Grand Chancellor – Mezzanine		
11.00 – 11.20	<b>Trust: the panacea for collaborative processes</b>	Trust is the magical word in collaborative and network processes. Practitioners mention it all the time as important, and research from the last decade shows it is. But what are we talking about when we mention trust? What are the problems with this magical word? And how do we build (and rebuild) it?	<b>Professor Erik Hans Klijn, Department of Public Administration and Sociology, Erasmus School of Social and Behavioral Sciences</b>	
11.20 – 12.00	<b>Australia's trust story</b>	An examination of trust in Australian institutions and decision making from the rise of the minor parties to the coronavirus crisis.	<b>Kate Griffiths, Budget Policy and Institutional Reform Fellow, Grattan Institute</b>	
12.00 – 12.20	<b>Q. What does this context mean for us?</b>	A mid-symposium conversation to consider how the context we are operating in effects our ability to trust others and gain trust for ourselves.	<b>SMALL GROUP DISCUSSION</b>	
12.20 – 1.00	LUNCH	Hotel Grand Chancellor – Mezzanine		
1.00 – 1.45	<b>Leadership that heals</b>	Hippocrate's central tenets of 'do no harm' serves as the moral and ethical compass of the medical profession. Can leaders also adopt this oath and seek to heal organisations, businesses and communities? This deep dive will explore practices and process that support and build trust, integrity, and shared meaning.	<b>Joanna Giannes, Principal, HEAL Education</b>	
1.45 – 1.55	<b>Energiser</b>			
2.00 – 2.45	<b>Building trust quickly</b>	In this workshop you will be introduced to a checklist designed to create an environment where trusting relationships can be built quickly. You will learn about the concepts of psychological safety and swift trust and how they can be combined to establish trust in time-constrained environments.	<b>Steve Curnin, Director, Disaster Resilience Research Group, University of Tasmania</b>	
2.45 – 3.15	AFTERNOON TEA	Hotel Grand Chancellor – Mezzanine		
3.15 – 4.15	<b>Processes that build trust</b>	Three dynamic case studies chosen to provide insights into initiating trustworthy processes from positions with and without authority. From fighting fires in communities experiencing a crisis to creating high flying circus acts with young people, each panellist will share their experience of working in complex community environments.	<b>Panel Facilitator:</b> <b>Leon Compton, Presenter, Statewide Mornings at Australian Broadcasting Corporation</b>	
			<b>Panel Members:</b> <b>Shane Fitzsimmons, Commissioner for Resilience NSW</b> <b>Dean Parkin, Director, From the Heart</b>	
			<b>Adie Delaney, Performer and Teacher, The Circus Studio</b>	
4.15 – 5.00	<b>Q. So what now?</b>	Our final table talk session will capture the actions that we are each committing to take out of the room.	<b>SMALL GROUP DISCUSSION</b>	
5.30 – 7.30	NETWORKING DRINKS	Hotel Grand Chancellor – Foyer		

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## Ros Cardinal

**After more than twenty years in corporate human resources and organisational development roles, Ros now manages Shaping Change, where she specialises in releasing people's true potential.**



She is a talented facilitator, with expertise spanning strategic planning, leadership development, organisational culture, change management, emotional intelligence and employee engagement. A highly sought-after executive and leadership coach, Ros has current coaching clients in Government agencies, private enterprise and the community sector. Ros is a blogger and the author of *The Resilient Employee*. In addition, she contributes regular articles to *Leaders in Heels*, *The Huffington Post* and *People Development* magazine.

## Alan Radford

**Alan is an Aboriginal consultant who has owned and operated a consultancy business facilitating advice and training to almost all Tasmanian Aboriginal organisations for over twenty years.**



Alan works primarily in the area of Aboriginal employment, community economic development and Aboriginal statistics. In 2010 he was runner up for the Tasmanian – Australian of the Year Award for his work supporting governance outcomes in Tasmanian Aboriginal community organisations and he has been a long standing supporter and participant of the Tasmanian Leaders Program and its affiliated activities. Alan is also an emerging artist and has exhibited in North and North West of Tasmania

and works extensively with his community and also in the field of disability services. He is currently the NEIS Consultant, assisting individuals to create micro businesses through North, North West and West Coast of Tasmania. Through Speedfox Consultancy he is currently facilitating the training of ten sole traders in the Diploma of Leadership and Management.

## Parker J. Palmer

**Parker, founder and Senior Partner Emeritus of the Center for Courage & Renewal, is a world-renowned writer, speaker, and activist who focuses on issues in education, community, leadership, spirituality and social change.**



His new project is *The Growing Edge*, with singer-songwriter Carrie Newcomer. He holds a Ph.D. in sociology from the University of California at Berkeley, as well as thirteen honorary doctorates. He is the author of ten books, including several award-winning titles, that have sold nearly two million copies and been translated into twelve languages.

In 1998, the Leadership Project, a national survey of 10,000 educators, named him one of the thirty 'most influential senior leaders' in higher education and one of the ten key 'agenda-setters' of the past decade. Since 2002, the Accrediting Commission for Graduate Medical Education has given annually Parker J. Palmer Courage to Teach and Courage to Lead awards to directors of exemplary medical residency programs. In 2010, Palmer received the William Rainey Harper Award whose previous recipients included Margaret Mead, Elie Wiesel, Marshall McLuhan, and Paolo Freire.

## Rosalie Martin

**Rosalie is a clinical speech pathologist with 35 years of experience, around twenty of them at the helm of her Hobart-based practice, Speech Pathology Tasmania.**



She is also a criminologist and accredited facilitator with the Centre of Courage and Renewal. Kindness in action, kindness in communication and evidence-based service delivery are critical drivers of her work. In 2013 Rosalie founded the charity Chatter Matters, now Connect42, which brought literacy and parent-child attachment programs to inmates of Tasmania's Risdon Prison. For this work, she was awarded 2017 Tasmanian Australian of the Year. Rosalie and Connect42 continue to develop and deliver programs of relationship and literacy, through care and job pathways for those within the prison system, and those re-entering the community. Always busy and a true believer in fun, Rosalie is surrounded by colleagues, friends and family for whom she is ever grateful.

## Polly McGee

**Polly is an author, speaker, broadcaster, leadership facilitator and designer and all-purpose human being.**



With over a decade working in innovation and commercialisation in leadership program design and delivery for public, university and private sector roles, Polly has a strong background in combining entrepreneurial coaching, facilitating, teaching, curriculum design and content authoring with the search for meaning and purpose. One of only 400 people selected globally to be trained

by Dr Brené Brown in her Dare to Lead certified program facilitation, Polly delivers this work to corporates and aspiring vulnerable and courageous leaders from all over the world. Her leadership and keynote work is based on the combination of her key values – spirituality and curiosity. Polly educates and advocates for the global changes that come from connection and personal responsibility for the welfare of all parts of our planetary ecosystem.

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## Suellen Taylor

**Suellen is a highly experienced strategic human resources professional, who over the last fifteen years has specialised in organisational, leadership and cultural development and alignment.**



She brings a creative and outcomes-based approach to a wide range of projects and workplaces and her passion for what she does has been described as unfaltering. Tertiary qualified in behavioural science and business psychology and certified in several diagnostic tools, Suellen has worked with a wide range of people leaders in the private, not-for-profit and government sector and brings to you practical wisdom based in the lessons of experience.

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## Erik Hans Klijn

**Professor Dr. Erik Hans Klijn is an international distinguished Public Administration scholar especially in the field of complex decision making, policy networks and network management.**



For the last ten years his research has expanded to branding and media influence on complex decision making. In 2019 he received an honorary doctorate from the University of Gent for his work on network governance. His research and teaching the last ten years especially focused on topics like: the impact of network management on network performance; the role of trust in complex decision making in networks; democratic legitimacy in

complex decision making; research on public and private partnerships; the influence of media attention on complex decision making in networks and styles of street level bureaucrats. In 2012 Klijn wrote a book on branding in public management and governance with Jasper Eshuis elaborating this theme for the public administration discipline. Research (experiment design) also shows that public brands have impact on the trust people have in policy and they showed that stakeholder influence is important for brand effectiveness.

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## Kate Griffiths

**Kate is the Budget Policy and Institutional Reform Fellow, Grattan Institute.**



She is a scientist and policy analyst, with experience in government, strategy consulting, and academic research. Kate has co-authored Grattan reports on budgets and tax, lobbying and political donations, female workforce participation, intergenerational inequality, energy, education and health policy. Before Grattan, Kate worked for The Boston Consulting Group with clients in the energy and health sectors, and in science and research policy for the Australian Government. Kate holds a Masters in Science from the University of Oxford and an Honours degree in Science from the Australian National University.

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## Steve Curnin

**Steve is Director of the Disaster Resilience Research Group and Senior Lecturer in Organisational Resilience at the University of Tasmania.**



His research seeks to improve human capabilities in high reliability working environments. Steve collaborates with organisations from the public, private and not-for-profit sectors to produce tangible outputs that can be used to enhance organisational resilience. Research that Steve conducted with

emergency management practitioners from the public and not-for-profit sectors involved in the 2016 Tasmanian Floods, identified that 'swift trust' facilitated collaborative relationships. Working with the Tasmanian State Government, this research developed a guidance document explaining how to foster collaborative relationships in emergency management recovery operations.

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## Joanna Giannes

**Joanna is a leadership development specialist with more than two decades of leadership practice and research.**



She has a background in psychotherapy with post graduate qualifications in organisational Learning and a Masters degree in Education (Leadership and Management). Her work has taken her across Australia and overseas where she has supported numerous organisations in culture change, led award winning community leadership programs, co-designed and created Aboriginal and cross-cultural women's civic leadership programs through to integrating social enterprise education in addressing social issues. Joanna builds capacity in individuals and communities by drawing from multiple disciplines such as anthropology, cross cultural practices, transpersonal psychology and contemporary leadership theories. Raised in the oral tradition, Joanna draws from her Hellenic ancestry of mythology archetypes, elements and ancient healing ways to support people and communities to move towards wholeness.

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## Leon Compton

**Leon Compton joined ABC Radio Hobart in 2011 as the presenter on Statewide Mornings covering local current affairs and events.**



He has previously worked with ABC Radio in the Northern Territory, Victoria and NSW. Leon began his career at the ABC in 2001

as a Breakfast presenter on ABC Western Victoria after a two year stint in commercial radio in Deniliquin. His first day at the ABC was marked by comprehensively bogging the work car in Lake Hindmarsh.

### Shane Fitzsimmons

**Commissioner Shane Fitzsimmons joined Resilience NSW following more than thirty years of experience with the NSW Rural Fire Service (RFS) serving as both a volunteer and salaried officer.**



He is a member of the NSW State Emergency Management Committee, the NSW State Rescue Board and a Councillor of the Royal Humane Society of NSW Inc. He was awarded the National Medal in 1999 and Australian Fire Service Medal (AFSM) in 2001.

### Adie Delaney

**Adie creates work in the intersection of her three roles; directing a community circus program, teaching consent with a sexual harm prevention perspective, and as a multidisciplinary artist.**



She has travelled the world since 2006 performing as a circus artist. She has been based in Tasmania since 2015 when she founded The Circus Studio. Adie still pops up on stage as an aerialist, storyteller, actor and more and is also a primary prevention educator at the Sexual Assault Support Service. Adie identifies as a 'multipotentialite' and has not ruled out any possibilities of what she might do when she grows up.

### Dean Parkin

**Dean is from the Quandamooka peoples of North Stradbroke Island in Queensland.**



He is Director of From the Heart, a campaign for an Aboriginal and Torres Strait Islander Voice to Parliament protected by the constitution, as described in the Uluru Statement from the Heart. Dean draws on diverse experience, including most recently as an investment analyst at Tanarra Capital. He has worked extensively with Aboriginal and Torres Strait Islander people and communities. Dean has consulted across a range of sectors at national, regional, and local levels. He has advised clients on strategy and engagement, and has commercial experience both in Australia and the UK. Dean has a Bachelor of Arts (Politics and Journalism) from the University of Queensland and a Graduate Certificate in Education from the University of Melbourne. He is a Senior Fellow of the Atlantic Fellowship for Social Equity and is an ex-officio member of the Business Council of Australia's Indigenous Engagement Taskforce.

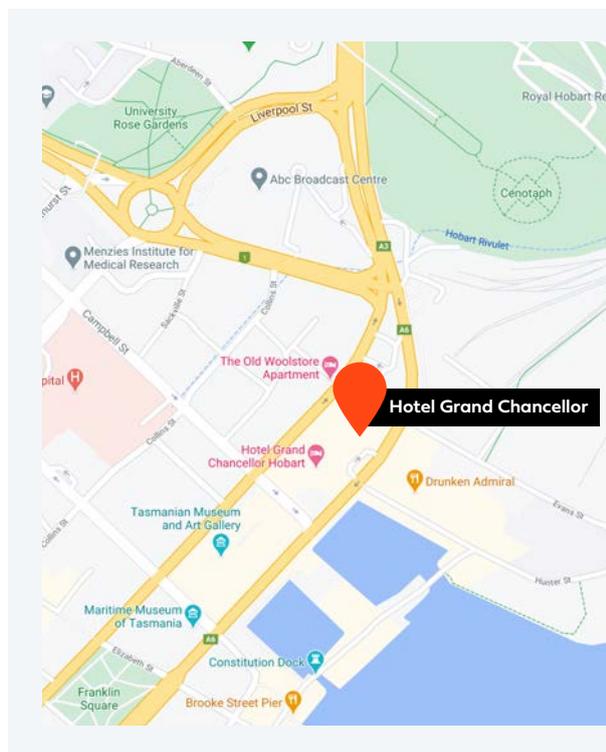
### Greg Jemsek\*

**Greg, ICC Master Coach, is an international leadership coach recently returned to Tasmania.**



Greg's work as a Leadership Coach and Consultant has spanned nearly thirty years. He began his career as the National Program Director for the American Leadership Forum overseeing and delivering leadership programs in five US states. He migrated to Australia and worked as a leadership consultant and coach for the Leadership Institute of South Australia (Adelaide), Leadership Plus (Melbourne), and the South Australian Rural Leadership Program (Whyalla). Greg is now based in Tasmania and works as a leadership coach, providing a powerful, collaborative dive into what deeply matters to clients. Greg identifies what a client is passionate about, assesses the capacities the client needs and engages in an in-depth, transformative process to build the muscles necessary to get the client to her or his chosen destination.

\* Thursday only



### Accommodation

The Hotel Grand Chancellor are offering special room rates.

Per night, room only:  
**Mountain View Room** \$150.00  
**Harbour View Room** \$185.00

To book please call the hotel on 6235 4535 and quote the rate code "Tasmanian Leaders Symposium"



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